

AROMA®

PROFESSIONAL



instruction manual

ARC-994SG

Rice & Grain Multicooker

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Multicookers



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IMPORTANT SAFEGUARDS

Basic safety precautions should always be followed when using electrical appliances, including the following:

1. **Important: Read all instructions carefully before first use.**
2. Do not touch hot surfaces. Use the handles or knobs.
3. Use only on a level, dry and heat-resistant surface.
4. To protect against fire, electric shock and injury to persons, do not immerse the power cord, plug or the appliance in water or any other liquid. See instructions for cleaning.
5. Close supervision is necessary when the appliance is used by or near children.
6. Unplug from the outlet when not in use and before cleaning. Allow the unit to cool before putting on or taking off parts and before cleaning the appliance.
7. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Contact Aroma® customer service for examination, repair or adjustment.
8. The use of accessory attachments not recommended by Aroma® Housewares may result in fire, electrical shock or injury.
9. Do not use outdoors.
10. Do not let the power cord touch hot surfaces or hang over the edge of a counter or table.
11. Do not place on or near a hot gas or electric burner or in a heated oven.
12. Do not use the appliance for anything other than its intended use.
13. Extreme caution must be used when moving the appliance containing rice, hot oil or other liquids.
14. Do not touch, cover or obstruct the steam vent on the top of the cooker as it is extremely hot and may cause scalding.
15. Use only with a 120V AC power outlet.
16. Always unplug from the plug gripping area. Never pull on the cord.
17. The cooker should be operated on a separate electrical circuit from other operating appliances. If the electrical circuit is overloaded with other appliances, the appliance may not operate properly.
18. Always make sure the outside of the inner pot is dry prior to use. If the inner pot is returned to the cooker when wet, it may damage or cause the product to malfunction.
19. Use extreme caution when opening the lid during or after cooking. Hot steam will escape and may cause scalding.
20. Food should not be left in the inner pot with the **Keep Warm** function on for more than 12 hours.
21. To prevent damage or deformation, do not use the inner pot on a stovetop or burner.
22. To disconnect, turn any control to OFF, then remove the plug from the wall outlet. Always attach plug to appliance first, then plug into the wall outlet.
23. **CAUTION:** To reduce the risk of electrical shock, cook only in the removable inner pot provided.
24. Do not wrap or tie the power cord around the appliance.
25. **CAUTION:** Intended for countertop use only.
26. **WARNING:** Spilled food can cause serious burns. Keep the appliance and power cord away from children. Never drape the power cord over the edge of a counter, never use outlet below counter, and never use with an extension cord.
27. **CAUTION:** Do not use for deep frying.
28. To avoid spills and burns, do not carry the rice cooker by the lid handle.

SAVE THESE INSTRUCTIONS

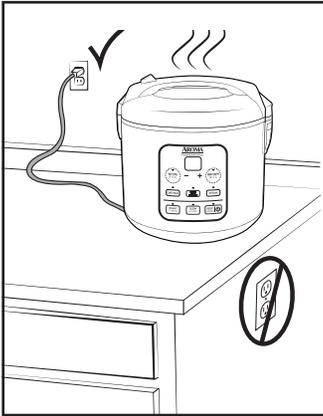


IMPORTANT SAFEGUARDS

Parts Identification

Short Cord Instructions

A short power-supply cord is provided to reduce the risks resulting from it being grabbed by children, and becoming entangled in or tripping over a longer cord.



WARNING

Spilled food can cause serious burns.
Keep appliance & cord away from children.

NEVER

- Drape cord over edge of counter.
- Use outlet below counter.
- Use extension cord.

Polarized Plug

This appliance has a polarized plug (one blade is wider than the other); follow the instructions below:

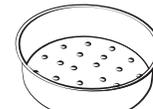
To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified person in order to avoid a hazard.

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.



Nonstick Inner Pot



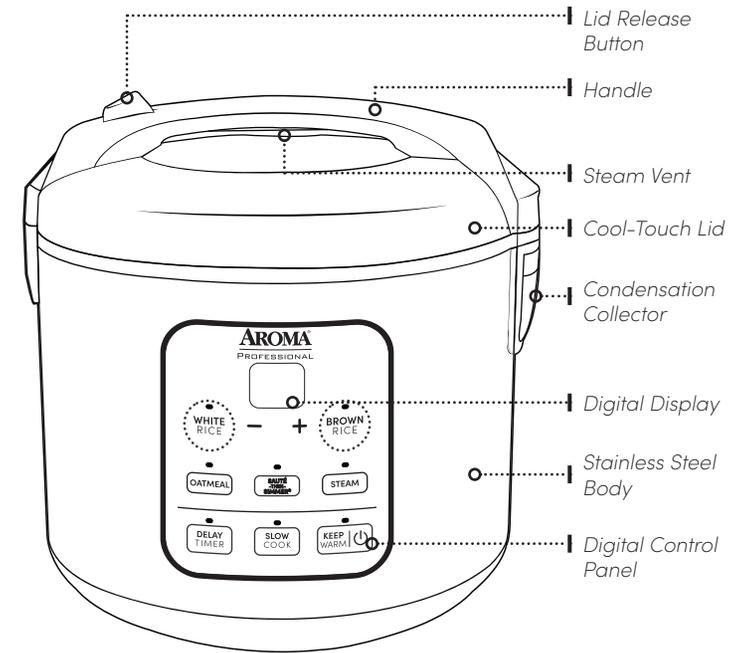
Steam Tray



Rice Measuring Cup



Serving Spatula



Digital Controls

(b)
Powers the cooker on and off or cancels a current function.

Keep Warm
Manually sets the cooker to **Keep Warm** mode, perfect for keeping foods at ready-to-serve temperatures.

(-) or (+)
Allows you to adjust the time for **Steam**, **Delay Timer**, and **Slow Cook**.

Delay Timer
Features an adjustable 1-15 hour countdown timer. Rice or grains will be cooked and ready for serving once the timer elapses.

White Rice
Cooks fluffy, delicious white rice automatically.

Brown Rice
Ideal for cooking brown rice and other tough-to-cook whole grains to perfection.

Slow Cook
Prepares homemade roasts, stews and other slow cooked favorites with an adjustable cook time of 2 to 10 hours.

Oatmeal
Prepares a quick and healthy breakfast with no need to stir or monitor.

Steam
Easily steams healthy sides and main courses using the included steam tray.

Sauté-then-Simmer®
Sautés foods on high heat then automatically switches to simmer mode once liquid is added. Great for risotto, Spanish rice, chili, stir-fries and much more!

BEFORE FIRST USE

1. Read all instructions and important safeguards.
2. Remove all packaging materials and check that all items have been received in good condition.
3. Tear up all plastic bags and dispose of them properly as they can pose a risk to children.
4. Remove the nonstick inner pot from the cooker and clean with warm, soapy water.
5. Wash all accessories in warm, soapy water.
6. Wipe the cooker's body clean with a damp cloth.
7. Dry all parts thoroughly then assemble for use.

TO CLEAN

1. Remove the inner pot when the cooker has completely cooled.
2. Hand wash the inner pot and all accessories using warm, soapy water or place on the top rack of the dishwasher.
3. Remove the condensation collector and hand wash using warm, soapy water.
4. Wipe the cooker's body clean with a damp cloth.
5. Thoroughly dry the cooker's body and all accessories. Reassemble for next use.

TROUBLESHOOTING

Rice is too dry/hard after cooking.

- Depending on how dry your rice is, add ½ to 1 cup of water and stir thoroughly. Close the lid and select the **White Rice** function once more. When the cooker switches to **Keep Warm**, open the lid and stir the rice to check the consistency. Repeat as necessary until rice is soft and moist.

Rice is too moist/soggy after cooking.

- Use the serving spatula to stir the rice to redistribute the bottom (moist) part of the rice as well as release excess moisture. Close the lid and allow the cooker to remain on **Keep Warm** for 10-30 minutes as needed, opening the lid and stirring periodically to release excess moisture.

6.



Caution:

Do not use harsh abrasive cleaners, scouring pads or products that are not considered safe to use on nonstick coatings.

We recommend hand washing the inner pot with warm, soapy water to lengthen its lifespan and avoid damage over time. If washing in a dishwasher, a slight discoloration to the inner pot may occur. This is cosmetic and will not negatively affect performance.

Before placing the inner pot into the cooker, check that the inner pot is dry and free of debris. Adding the inner pot when wet may damage the cooker.

Note:

- To remove the condensation collector, squeeze both sides and pull out towards you.
- Any other servicing should be performed by Aroma® Housewares.
- Not satisfied with your Aroma® purchase? Our product experts can help! **Before returning, please contact Customer Service at 1-800-276-6286** for product support, helpful tips and more!

Error Code Chart

If an error shows on the digital display, the following chart will help explain the next course of action.

Display Code	Meaning	Action
E1	Bottom sensor open circuit	Contact Aroma Customer Service at 1-800-276-6286
E2	Bottom sensor short circuit/overheat	Allow to cool for 5 to 10 minutes then restart. If problem persists, contact Aroma Customer Service at 1-800-276-6286.

RICE & GRAIN

1. Using the provided rice measuring cup, add rice or grain to the inner pot.
2. For white or brown rice, rinse for 10 seconds and drain the water. Repeat this process at least 2 times, or until the water runs clear. For other grains, see the package instructions.
3. For white or brown rice, fill with water to the line that matches the number of cups of rice being cooked. For other grains, see "Grain & Water Measurement Tables" on page 13.
4. Place the inner pot into the cooker and close the lid securely.
5. Plug the power cord into an available 120V AC wall outlet.
6. Press (⏻) to turn the cooker on.
7. Press **White Rice** or **Brown Rice** depending on the type of grain being cooked.
8. The cooking indicator light will illuminate and the digital display will show a chasing pattern as the cooker begins heating.
9. The cooker will count down the final 6 minutes (white rice) and the final 10 minutes (brown rice) of cook time.
10. Once the cycle has completed, the cooker will beep and automatically switch to **Keep Warm**.
11. For best results, stir the grain with the serving spatula to distribute any remaining moisture.
12. When finished, turn the cooker off by pressing (⏻) twice and unplug the power cord.



Caution:

The rice cooker will not switch to **Keep Warm** mode until all liquid has evaporated. Follow your recipe carefully and do not leave the rice cooker unattended.

Note:

- Because rice varieties may vary in their make-up, results may differ.
- Food should not be left in the cooker on **Keep Warm** for more than 12 hours.
- For best results, we recommend rinsing rice and grains in a bowl of water before cooking. Avoid using a strainer or colander, which may not be as effective in removing excess starch and may affect the final texture.

Helpful Hints:

If you misplace the measuring cup, a ¾ standard U.S. cup is an exact replacement.

To add more flavor to rice, try substituting water for a favorite meat or vegetable broth or stock. The ratio of broth/stock to rice will be the same as water to rice.

For approximate rice cooking times and suggested rice/water ratios, see "Rice/Grain & Water Measurement Tables" on page 13.

7.

DELAY TIMER

1. Using the provided measuring cup, add rice or grain to the inner pot.
2. For white or brown rice, rinse for 10 seconds and drain the water. Repeat this process at least 2 times, or until the water runs clear. For other grains, see the package instructions.
3. For white or brown rice, fill with water to the line that matches the number of cups of rice being cooked. For other grains, see "Grain & Water Measurement Table" on page 13.
4. Place the inner pot into the cooker and close the lid securely.
5. Plug the power cord into an available 120V AC wall outlet.
6. Press (⏻) to turn on the cooker.
7. Press **Delay Timer**. Press (+) or (-) to increase or decrease the delay time by one hour increments. It may be set to have grains ready in 1 to 15 hours for **White Rice** or **Oatmeal** and 2 to 15 hours for **Brown Rice**.
8. Once the desired time is selected, press the **White Rice**, **Brown Rice**, or **Oatmeal** button, depending on the type of grain being cooked.
9. The cooker will beep and the digital display will stop flashing to indicate that the time has been successfully set.
10. The cooker will begin counting down from the selected delay time. Once the cooking cycle starts, the digital display will switch to a chasing pattern.
11. The digital display will count down the final 10 minutes of cook time.
12. Once the cycle has completed, the cooker will beep and automatically switch to **Keep Warm**.
13. When finished, turn the cooker off by pressing (⏻) twice and unplug the power cord.
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Note:

- Food should not be left in the cooker on **Keep Warm** for more than 12 hours.
- Due to the longer cooking time needed, **Brown Rice** may only be delayed for 2 hours or more.
- The delay timer includes cooking time. Once the delay timer elapses, rice or grains will be cooked and ready to serve.

Helpful Hints:

For approximate grain cooking times and suggested grain/water ratios, see "Grain & Water Measurement Table" on page 13.

The provided rice measuring cup is equivalent to a ¾ standard U.S. cup.



OATMEAL

1. Using the provided rice measuring cup, add oatmeal to the inner pot.
2. Fill the inner pot with water according to packaging instructions. When an oatmeal to water ratio is not available, use a ratio of 1:2.5.
3. Place the inner pot into the cooker and close the lid securely.
4. Plug the power cord into an available 120V AC outlet.
5. Press (⏻) to turn the cooker on.
6. Press **Oatmeal**. The cooking indicator light will illuminate and the digital display will show a chasing pattern as the cooker begins heating.
7. Once the cycle has completed, the cooker will beep and automatically switch to **Keep Warm**.
8. When finished, turn the cooker off by pressing (⏻) twice and unplug the power cord.
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SAUTÉ-THEN-SIMMER®

1. Place the inner pot into the cooker.
2. Plug the power cord into an available 120V AC wall outlet.
3. Press (⏻) to turn the cooker on.
4. Press **Sauté-then-Simmer®**. The cooking indicator light will illuminate as the cooker begins to heat.
5. Add oil if desired for sautéing then close the lid securely and allow the inner pot to preheat for 2–4 minutes.
6. Once preheated, add in ingredients to sauté.
7. When finished sautéing, stir in any other desired ingredients including liquid and close the lid securely.
8. The cooker will automatically reduce its heat and switch to simmer mode once liquids are added.
9. Once all liquid has been evaporated, the cooker will beep and automatically switch to **Keep Warm**.
10. When finished, turn the cooker off by pressing (⏻) twice and unplug the power cord.
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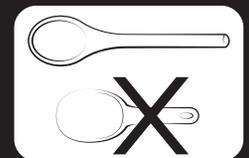


Caution:

The cooker will not switch to **Keep Warm** mode until all liquid has evaporated. Follow your recipe carefully and do not leave the cooker unattended.

Do not attempt to cook more than 1 cup of oatmeal in this appliance at one time.

Do not use the provided serving spatula to stir ingredients while using the Sauté-Then-Simmer® or Slow Cook functions. It is not intended to be used in contact with high temperatures. Instead, use a long-handled wooden or heat-safe utensil to stir while cooking.



STEAM

- Using the provided rice measuring cup, add 2 cups of water to the inner pot.
- Place the inner pot into the cooker.
- Place desired food into the provided steam tray, lower the tray into the cooker then close the lid securely.
- Plug the power cord into an available 120V AC outlet.
- Press (⏻) to turn on the cooker.
- Press **Steam**. The digital display will show a flashing "5" to represent five minutes of steam time.
- Press (+) or (-) to increase or decrease steaming time by one minute increments, up to 30 minutes. For suggested steaming times for meat and vegetables, see "Meat & Vegetable Steaming Tables" on page 11.
- Once the time has been input, the cooker will beep and the digital display will stop flashing to indicate that the time has been successfully set.
- Once the water reaches a boil, the digital display will begin to count down from the input steam time.
- After the selected steam time has elapsed, the cooker will beep and automatically switch to **Keep Warm**.
- Using caution, check to see that the steamed food is cooked. If finished steaming, carefully remove the food to prevent overcooking. Wear a protective heat-resistant glove to prevent injury as the steam tray will be hot.
- When finished, turn the cooker off by pressing (⏻) twice and unplug the power cord.

STEAM & COOK RICE

- To steam foods while cooking grains, begin cooking grain by following steps 1 through 7 of "Rice & Grain" on page 7.
- Place the desired food into the provided steam tray. Open the lid using caution, lower the steam tray into the cooker then close the lid securely.
- Cook food according to "Meat & Vegetable Steaming Tables" on page 11.



Caution:

Do not attempt to cook more than 2 cups of uncooked rice when steaming and cooking simultaneously.

Before placing the inner pot into the cooker, check that it is dry and free of debris. Adding the inner pot when wet may damage the cooker.

Helpful Hints:

Parchment paper or aluminum foil may also be used while steaming. Place the paper/foil in the center of the steam tray and ensure it does not create a seal along the bottom of the tray.

For approximate grain cooking times and suggested grain/water ratios, see "Grain & Water Measurement Table" on page 13.

The provided rice measuring cup is equivalent to a ¾ standard U.S. cup.



STEAM & COOK (CONT.)

- After the suggested amount of time has elapsed, open the lid to check steamed food for doneness. Use caution when opening the lid as hot steam will escape.
- If food is finished steaming, remove the steam tray. Wear a protective heat-resistant glove to prevent injury as the steam tray will be hot.
- Close the lid securely and allow the cooking cycle to continue.
- Once the cycle has completed, the cooker will beep and automatically switch to **Keep Warm**.
- When finished, turn the cooker off by pressing (⏻) twice and unplug the power cord.

Meat & Vegetable Steaming Tables

Meat	Steaming Time	Safe Internal Temperature
Fish	25 Min.	140°F
Chicken	30 Min.	165°F
Pork	30 Min.	160°F
Beef	Medium= 25 Min. Medium-Well= 30 Min. Well= 33 Min.	160°F

Vegetable	Steaming Time
Asparagus	8-12 Minutes
Broccoli	10-15 Minutes
Cabbage	7-11 Minutes
Carrots	8-12 Minutes
Cauliflower	10-15 Minutes
Corn on the Cob	20-25 Minutes
Green Beans	9-13 Minutes
Peas	6-10 Minutes
Spinach	5 Minutes
Squash	8-12 Minutes
Zucchini	8-12 Minutes
Potatoes	25-30 Minutes

Helpful Hints:

Since most vegetables only absorb a small amount of water, there is no need to increase the amount of water with a larger serving of vegetables.

To ensure meat tastes its best and to prevent food-borne illness, check that the meat is completely cooked prior to serving. If the meat is still uncooked, simply add more water to the inner pot and repeat the steaming process until the meat is adequately cooked.

We recommend beginning to steam your foods towards the end of the rice cooking cycle. This will allow steamed food and cooked grains to be ready around the same time.

Note:

- Altitude, humidity and outside temperature will affect cooking times.
- These steaming charts are for reference only. Actual cooking times may vary.
- Food should not be left in the rice cooker on **Keep Warm** for more than 12 hours.
- When steaming, Aroma® recommends using 2 cups of water with the provided rice measuring cup.

SLOW COOK

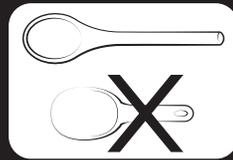
1. Add desired ingredients to the inner pot.
2. Place the inner pot into the cooker and close the lid securely.
3. Plug the power cord into an available 120V AC wall outlet.
4. Press (⏻) to turn the cooker on.
5. Press **Slow Cook**. The digital display will show a flashing "2" to represent 2 hours of slow cook time.
6. Use (+) or (-) to increase or decrease slow cook time by one hour increments, up to 10 hours.
7. Once the time has been input, the cooker will beep and the digital display will stop flashing to indicate that the time has been successfully set.
8. The cooker will now begin heating. The digital display will count down in one hour increments from the input slow cook time.
9. Using caution, open the lid occasionally and stir the ingredients with a long-handled wooden or heat-safe utensil if desired.
10. Once the time has elapsed, the cooker will beep and automatically switch to **Keep Warm**.
11. When finished, turn the cooker off by pressing (⏻) twice and unplug the power cord.



Caution:

The cooker will not switch to **Keep Warm** mode until all liquid has evaporated. Follow your recipe carefully and do not leave the cooker unattended.

Do not use the provided serving spatula to stir ingredients while using the Sauté-Then-Simmer® or Slow Cook functions. It is not intended to be used in contact with high temperatures. Instead, use a long-handled wooden or heat-safe utensil to stir while cooking.



Note:

- Slow cooking requires a small amount of liquid. Without liquid, the cooker will automatically switch to **Keep Warm**.
- Food should not be left in the rice cooker on **Keep Warm** for more than 12 hours.
- For best results, we recommend rinsing rice and grains in a bowl of water before cooking. Avoid using a strainer or colander, which may not be as effective in removing excess starch and may affect the final texture.

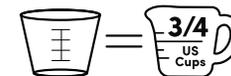
Rice & Water Measurement Table

Uncooked Rice*	Water: Using the Water Line (inside nonstick pot)	Water: Using the Rice Measuring Cup*	Approx. Cooked Rice Yield*	Cooking Times
1 Cup	White Rice: Line 1 Brown Rice: Line 1	White Rice: 1½ Cups Brown Rice: 1½ Cups	2 Cups	White Rice: 32-37 Min. Brown Rice: 58-63 Min.
2 Cups	White Rice: Line 2 Brown Rice: Line 2	White Rice: 2½ Cups Brown Rice: 2½ Cups	4 Cups	White Rice: 36-41 Min. Brown Rice: 64-69 Min.
3 Cups	White Rice: Line 3 Brown Rice: Line 3	White Rice: 3½ Cups Brown Rice: 3½ Cups	6 Cups	White Rice: 40-45 Min. Brown Rice: 70-75 Min.
4 Cups	White Rice: Line 4 Brown Rice: Line 4	White Rice: 4½ Cups Brown Rice: 4½ Cups	8 Cups	White Rice: 43-48 Min. Brown Rice: 75-80 Min.

Grain & Water Measurement Table

Grain	Uncooked Grain	Liquid	Approx. Cooked Grain Yield	Max. Uncooked Grain*	Function	Cooking Times
Arborio	1 Part	2 Parts	2 Parts	2 Cups	Steam	12-17 Min.
Barley	1 Part	2 Parts	2½ Parts	½ Cup	Delay Timer & Brown Rice	5 Hours
Bulgur	1 Part	2 Parts	2½ Parts	2 Cups	Brown Rice	35-50 Min.
Couscous	1 Part	1 Part	2 Parts	3 Cups	White Rice	29-60 Min.
Quinoa	1 Part	1½ Parts	2 Parts	3 Cups	White Rice	32-48 Min.
Oatmeal	1 Part	2½ Parts	2 Parts	1 Cup	Oatmeal	27-32 Min.

*Cups referenced are with the included measuring cup
1 Rice Measuring Cup = ¾ U.S. Cup (180ml)



Note:

- Cooking times are approximate. Altitude, humidity, and external temperature will affect cooking time.
- **Do not place more than 4 cups of uncooked white or brown rice into this appliance at one time.** The maximum capacity of this unit is 4 cups of uncooked rice which yields 8 cups of cooked rice.
- When cooking barley, you must use the **Delay Timer** for 4 hours in combination with the **Brown Rice** function. The additional soaking time will ensure optimal flavor and texture.
- For best results when cooking barley or bulgar, let both grains sit on **Keep Warm** for 10 minutes before serving.

RECIPES

Jalapeño Quinoa with Shallots

1 tbsp.	extra virgin olive oil
1	small shallot, minced
1	garlic clove, minced
2	jalapeño peppers, minced
2 cups	quinoa, thoroughly rinsed
2½ cups	chicken broth

Add olive oil to the inner pot and select the **White Rice** function. Once heated, add the shallot, garlic, and jalapeños. Close the lid and allow the ingredients to cook, stirring occasionally with a long-handled wooden spoon. Once the shallot has softened, stir in the quinoa and chicken broth. Close the lid and cook until the quinoa is done, about 25 to 30 minutes. Serve while warm.

SERVES 4.
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One-Pot Pasta

2 cups	bow tie or penne pasta
2½ cups	chicken broth
1 cup	marinara sauce
1 cup	parmesan cheese
1 tsp.	olive oil
----	basil leaves, for garnish

Combine all ingredients except the cheese into the inner pot, ensuring they are evenly mixed. Close the lid and press **White Rice**. Allow to cook, opening the lid and stirring occasionally. When the cooker switches to **Keep Warm**, open the lid and stir in the cheese until melted. Serve hot and garnish with basil leaves.

SERVES 4.
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RECIPES

Pulled Pork

1 lb.	boneless pork loin
¼	yellow onion, sliced
2½ tbsp.	chili powder
4 oz.	BBQ sauce
¼ cup	water

Press **Sauté-then-Simmer**® and allow the inner pot to heat for 5 minutes. Place the pork loin into the hot inner pot and brown for 4-5 minutes per side. Add remaining ingredients to the inner pot and stir. Press **Slow Cook** and set for 4 hours, or until the meat easily shreds. Serve on warm slider buns.

SERVES 4.
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San Antonio Rice

2 cups	white rice
24 oz.	fresh salsa, mild or hot
2 tbsp.	vegetable oil
2 cups	corn kernels, fresh or canned
1 tsp.	ground cumin
1 tsp.	salt
2½ cups	water
----	fresh ground pepper, to taste
----	fresh minced cilantro, for garnish

Add all ingredients except the cilantro to the inner pot and stir. Close the lid and press **White Rice**. Once the rice cooker switches to **Keep Warm**, carefully open the lid and stir. Allow to stand for 8-10 minutes before serving. Garnish with fresh cilantro and serve alone, or paired with grilled chicken or fish.

SERVES 4.
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